

Republic of the Philippines **SOGOD WATER DISTRICT**

Kangleon Drive, Brgy. Zone 1, 6606 Sogod, Southern Leyte Tel # (053) 382-2052 / (053) 577-8504

CERTIFICATION OF COMPLIANCE

I, **ANECITA A. ENGCOY**, Filipino, of legal age. *General Manager* of the Sogod Water District (SWD), being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following truths:

- 1. The Sogod Water District has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and Mission of SWD;
 - b. Frontline service offered;
 - c. Step-by-step procedure in availing of frontline services;
 - d. Employee responsible for each step;
 - e. Time needed to complete the procedure;
 - f. Amount of fees;
 - g. Required documents; and
 - h. Procedure of filing complaints.
- 2. The Citizen's Charter is posted as information billboards in the office of Sogod Water District that deliver frontline services.
- 3. The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all the said services offices.
- 4. The Citizen's Charter is written in English, printed (softbound) as an information material.
- 5. The Citizen's Charter is uploaded in the agency's website and accessible to the public.
- 6. The Citizen's Charter was launched on November, 2010.

This certification is being issued to attest to the accuracy of all foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, we have hereunto affixed our signatures this ___ day of _3 , 26 _2016 at Sogod, Southern Leyte, Philippines.

Subscribed and sworn to before me this <u>0.3 NOV 2016</u>, 201, Sogod, Southern Leyte, Philippines.

ATTY FE B. VALLENTENOTARY PUBLIC FOR SOUTHER
SOGOD, SOUTHERN LEY

RTC39-N.C. # 001-2015 UNTIL DEC. 31/201 IBP No. 1010521-1/5/16-MAASIN CITY PTR No. 4871684-1/5/16-MAASIN CITY

ATTORNEY'S ROLL No. 63034

AGE # 10 SCOP # XXI